

# ENGLISH PROFICIENCY COURSE

Companies around the world recognise the increasing importance of Workplace English Proficiency Training. Our Basic English Proficiency Online Modules have been designed for personnel working in service-related industry sectors such as travel and hospitality, healthcare, insurance, finance etc as well as service-related functions such as customer service, sales and after-sales support, to help beef up their proficiency in the use of Basic English.

Equipping employees with a good command of the English language benefits your organisation, and these benefits include the following:



Enhanced customer service experience for your clients



Improved understanding of concepts and ideas communicated to staff



Improved communications within the organisation, and across departments



Increased business opportunities



Enhanced learning and growth opportunities for staff, particularly non-native English speakers



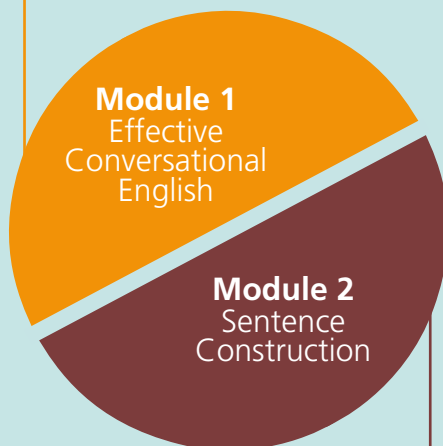
Reinforced credibility for your organisation, among international clients



Polished corporate image and standing

## THE MODULES

Participants will learn to identify communication barriers that may exist at the workplace, as well as the respective solutions. Participants will also gain proficiency in conversational English, and be instructed on proper pronunciation and enunciation.



Participants will be given vital tips on how to construct clear and grammatically correct sentences. Upon grasping these tips, participants will be given opportunities to practise the tips via engaging lessons and exercises within the module.

## THE PROCESS

1



Candidates sit for **FREE** Pre-assessment Online Programme

2



Progress report generated for HR department

3



HR identifies candidates for the English Proficiency Course and purchases volume licence

4



Candidates provided with individual account log-in access to their English Proficiency Modules

5



Candidates who pass the course will have certificates generated for them, and HR views their results

To get started on the **FREE English Proficiency Pre-Assessment Programme** and discover how your company fare in terms of their Basic English proficiency at the Workplace, contact us at +65 6577 4646 or [learning@verztec.com](mailto:learning@verztec.com) today!